

Advanced Business Solutions Empowers JCC with Innovative IT Solutions



Overview

Client: Trager Family Jewish Community Center (JCC)

Industry: Non-Profit Community Services

Location: Louisville, KY

Services Provided: Meraki Network Setup, vCIO Consulting, Managed IT Services

A Journey of Transformation

In Louisville, KY, the Trager Family Jewish Community Center (JCC) was embarking on an exciting journey: the construction of a brand-new, state-of-the-art facility. This new building promised to be a beacon of community service and innovation. But as the plans took shape, a formidable challenge emerged. JCC needed a powerful IT strategy to integrate essential applications like Traction Rec, guest WiFi, security systems, and IoT devices. The task was daunting without strategic IT leadership. They were navigating a technological maze without a map.

Tucker Oldham, the vCIO at ABS, recalls the moment vividly. ***"They came to us in a bit of a panic. They needed specific help, especially in one major area - the strategy and management of numerous IT vendors. They needed a central point of contact to spearhead all efforts,"*** he explained. It was clear that the JCC needed a guiding hand to seamlessly weave everything together.

The Blueprint: Strategic IT Leadership

ABS stepped in, not just as an IT service provider but as a strategic IT leader. Tucker rolled up his sleeves and worked closely with Paul Norman, the CFO of Trager Family JCC. Together, they mapped out a detailed IT roadmap. Through careful gap analysis and tailored planning, Tucker identified key areas for improvement and crafted a strategy to match the JCC's needs. This included optimizing their IT department, hiring skilled professionals, and managing all IT vendors to ensure everything worked seamlessly.

"We looked at what JCC needed and built a plan that made sense for them," Tucker said. ***"From hiring the right IT folks to structuring their department effectively, we covered all the bases."***

Paul Norman couldn't agree more. ***"ABS's expertise was invaluable in navigating our IT challenges and planning for the future,"*** he said.



Building the Backbone: Meraki Network Setup

With the strategy in place, ABS moved to the next phase: setting up a Meraki network that would become the backbone of JCC's IT operations. This network provided essential VLAN segmentation, easy management, and remote support. Enhanced security measures ensured seamless and secure connectivity, allowing JCC to run high-performance applications without a hitch.

"The Meraki network was a game-changer," Tucker noted. "It was easy to manage and could grow with their needs, providing seamless integration with all systems."

Keeping Things Smooth: Hassle-Free IT Services

To keep JCC's IT running smoothly, ABS provided ongoing managed IT services. This included responsive help desk support for quick issue resolution and proactive security monitoring to catch problems before they started. ABS's support ensured JCC's IT systems were secure and reliable, letting them focus on their mission.

"With ABS's managed services, our IT issues are resolved swiftly, allowing us to focus on our mission," Paul said. "Their quick assistance and proactive monitoring keep everything running smoothly."





The Happy Ending: Results

The results of this partnership were nothing short of impressive. The JCC's membership doubled after moving to the new facility, reflecting improved member experience and operational efficiency. ABS's strategic support reduced downtime and boosted overall efficiency while advanced security measures protected sensitive data and ensured compliance.

"Our IT infrastructure is now robust and scalable, thanks to ABS," Paul concluded.

The Takeaway: A True Partnership

The partnership between ABS and JCC highlights ABS's expertise, flexibility, and dedication to client success. By providing tailored IT solutions and strategic leadership, ABS empowered JCC to thrive and better serve its community. This case study showcases the transformative power of comprehensive IT consultancy and management, all delivered with a friendly, down-to-earth approach.

If you're looking for a team that's not just about IT services, but about strategic leadership and genuine partnership, look no further than ABS. Contact ABS today to learn how they can help your business grow through innovative technology solutions.

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